Eskom	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Document Identifier	240-68099512	Rev	9
		Effective Date	January 2022		
		Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	Design, Supply, Delivery, Installation, Commissioning, Maintenance, Support and Training of an Operational Technology (OT) Security Information and Event Management (SIEM) Solution for a period of five (5) years				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 **(refer to clause 3.5.2 of 240-105658000)**				-
		Category 2 **(refer to clause 3.5.3 of 240-105658000)**				-
		Category 3 **(refer to clause 3.5.4 of 240-105658000)**				X
		Category 4 **(refer to clause 3.5.5 of 240-105658000)**				-
		Main Supplier and Sub-supplier Capability and Capacity Assessment **(refer to clause 3.6 of 240-105658000)**				X
	CLAUSE 5	POST-CONTRACT AWARD				
		Contract Execution **(refer to clause 3.7.1 of 240-105658000)**				X
		Supplier Quality Performance Monitoring Phase **(refer to clause 3.7.2 of 240-105658000)**				X
	CLAUSE 6	STANDARD CONDITIONS				
		Eskom Rights of Access **(refer to clause 3.8.1 of 240-105658000)**				X
		Eskom Rights to Information **(refer to clause 3.8.2 of 240-105658000)**				X
		Preservation **(refer to clause 3.8.3 of 240-105658000)**				X
		Quality Audits Related Conditions **(refer to clause 3.8.4 of 240-105658000)**				X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom **(refer to clause 3.8.5 of 240-105658000)**				X
		SPECIAL PROCESSES **(REFER TO CLAUSE 3.8.6 OF 240-105658000)**				X
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE
		Sanele Mnisi		SHEQ Officer	11 June 2026	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE

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